

Press release from Novel Coronavirus Response and Coordination Centre, 8 November 2022

**Phased implementation of residential address update in Macao Health Code begins tomorrow; Public urged to review and update information in advance to avoid delay in generation of health code**

The Response and Coordination Centre reminds again that, starting from 9 November (tomorrow), the option “Give consent to the Health Bureau to retrieve personal information from the Identification Services Bureau if registered address falls into the affected area(s)” will be automatically removed from the “Macao Health Code” app. The public must fill in their correct and up-to-date residential address in Macao then, in order to generate a health code.

Considering that some members of the public are still choosing to retrieve their home address from the Identification Services Bureau, to ensure the orderly implementation of the aforesaid measure, starting from tomorrow, mandatory address update will be requested in batches, broken down by the last digit of the Macao ID number (i.e. the number within brackets). To this effect, individuals with their ID number ending in (1) must update their address on 9 November; those with their ID number ending in (2) must update their address on 10 November; those with their ID number ending in (3) must update their address on 11 November, and so on until 18 November, when the last batch of individuals - whose ID number ends in (0) - must update their address. Those who fail to update the address on the respective date will not be able to generate a health code. Members of the public should pay attention to and cooperate with the arrangement.

The Response and Coordination appeals again that, in order to avoid the inconvenience caused by not being able to generate the health code instantly due to the need to re-fill the residential address in Macao, the public are urged to review and update relevant information in advance. One may refer to the attached infographics for instructions. Besides, starting from 3 November, the Social Welfare Bureau has been providing assistance in its social service centres for persons who have troubles updating or inputting their usual place of residence.

The Centre reiterates that, to cooperate with the SAR Government's zone-specific, multi-level targeted approach to epidemic prevention and control, the public must provide their correct residential address on the "Macao Health Code" app. This information is intended to be used for the timely identification of individuals in the affected areas should an outbreak arise in Macao.

Illustrations:

## Update of residential address in “Macao Health Code”

Starting **9 November**, members of the public should take the initiative to update and fill in their correct residential address in Macao in order to generate a health code.

### Step 1

Enter the “Macao Health Code” app



### Step 2

If the “Address in Macao” column shows “Retrieve from the Identification Services Bureau”, click “Edit” to continue

A screenshot of the Macao Health Code app interface. At the top, it says 'Macao Health Code' and '澳門特別行政區政府衛生局' (Macao Special Administrative Region Government Health Bureau). Below that, it says 'declare (Multiple choices are allowed)'. There are several input fields: 'Name: 梁健達', 'Symptoms: No', 'History of close contact with patient: (Yes/No) No', and 'Travel History: (Yes/No) No Travel History'. The 'Address in Macao' field is highlighted with a dashed orange box and contains the text 'Retrieve from the Identification Services Bureau'. At the bottom, there are four buttons: 'Submit(Local)', 'Submit(Border)', 'Add', and 'Edit'. A red arrow points to the 'Edit' button, which is also highlighted with a dashed red box.

# Update of residential address in “Macao Health Code”

## Step 3

On the page of “Personal Information”, scroll down to the bottom of the page, then click “Next”

Macao Health Code

澳門特別行政區政府衛生局  
Bureau of Health Administration of Macao

a) Your travel and residence history within the preceding 7 days, and the departure date for each place:

- Macao SAR
- Mainland China

b) Your travel and residence history within the preceding 19 days, and the departure date for each place:

- Hong Kong SAR
- Taiwan region
- Foreign Countries

If you need to add a companion, please press Sign.

Up to 5, you still have 3 quotes left.  
\*Skip this if not necessary!

Reset Next

## Step 4

Macao Health Code

澳門特別行政區政府衛生局  
Bureau of Health Administration of Macao

Register now

A) Search by building/establishment:

THE MACAU SQUARE(AVENIDA DO INFANTE D. HENRIQUE 43...)

If uncertain of the building/premises name, user may directly input the name of the street in field B to search for the address.

B) Search by Street:

Avenida do Infante D. Henrique

Give consent to the Health Bureau to retrieve personal information from the Identification Services Bureau if registered address falls into the affected area(s) in the event of a state of epidemic declared in Macao

Back Next

Fill in item A (building/establishment), relevant building/establishment name can be searched

Fill in item B (Street)

Click “Register now” to input and choose the correct Macao residential address information; then, click “Next”

(On 9 November, the option “Give consent to the Health Bureau to retrieve personal information from the Identification Services Bureau if registered address falls into the affected area(s)” will be removed from the “Macao Health Code” app)

# Update of residential address in “Macao Health Code”

## Step 5

If no modification is required, click “Next”; check ✓ “Agree to save” and then click “Next” again

Macao Health Code

澳門特別行政區政府衛生局  
Serviço de Saúde do Governo da Região Autónoma de Macau

Save the information you have entered this time in your current device for next time: if your current device is not a personal item, to reduce the risk of revealing your personal data, saving is not recommended!

Agree to save  Disagree to save

Next

Macao Health Code

澳門特別行政區政府衛生局  
Serviço de Saúde do Governo da Região Autónoma de Macau

Choose the person to declare (Multiple choices are allowed)

投遞原

Name: 投遞原

Symptoms: No

History of close contact with patient: (Yes/No) No

Travel History: (Yes/No) No Travel History

Address in Macao: THE MACAU SQUARE(AVENIDA DO INFANTE D. HENRIQUE 48...)

Submit(Load)

Submit(Border)

Next

## Step 6

After the update is complete, the “Address in Macao” of the declarant will show the Macao residential address provided